



प्रमेव जयते

सीपज़ विशेष आर्थिक क्षेत्र प्राधिकरण
सीपज़ सेवा-केन्द्र भवन, सीपज़-विआक्षे
अंधेरी (पूर्व), मुंबई - 400 096.

SEEPZ SPECIAL ECONOMIC ZONE AUTHORITY
SEEPZ SERVICE CENTRE BUILDING, SEEPZ SEZ.
ANDHERI (E), MUMBAI - 400 096.

SEEPZ-SEZ/EMS/AUTHORITY CIRCULAR/2014-15/35232 Date: 18.11.2016

CIRCULAR - 14 / 2016

All units in SEEPZ-SEZ are hereby informed that this office has developed Complaint Management System (CMS) for filing complaints on following issues:-

1. Lifts
2. Solid Waste
3. Cleaning
4. Gate Pass
5. Accounts
6. Bills
7. Maintenance

8. IT

Complaint Management System (CMS) is deployed on SAIMS web server for Units Holder. Users can login with their existing login of SAIMS web portal and register online complaint. The user manual is available on this office website www.seepz.gov.in/online application/estate rent payment.

All units are advised to take maximum advantage of the CMS Module.

(V. P. Shukla)
Estate Manager /JDC,
SEEPZ-SEZ Authority